

LIMITED WARRANTY ON WOOD PRODUCTS

As of January 2012

The limited warranty set forth herein is the only statement of the legal responsibility of LEPAGE MILLWORK with respect to the covered products described below in this document. This limited warranty is extended to the original purchaser and will be in force from the date the product was purchased for the period covered in this written limited warranty, provided that the products covered by this limited warranty were installed, used and maintained under normal conditions, at the original location they were installed and are subject to the limitations and exclusions set forth in this limited warranty. There are no other warranties except as set forth herein. No other warranty or commitment of any kind whatsoever expressed or implied given by a seller to a third party will be the sole responsibility of this seller and will not engage in any way the LEPAGE MILLWORK legal responsibility.

It is the responsibility of the consumer, considered as the individual that owns the building or property, to properly protect and/or finish all wood surfaces of the product against the elements by thoroughly painting, varnishing or staining them with an industry-recognized product within one (1) month after the date of delivery. However, if the product has been primed before the delivery, it is within three (3) months.

LEPAGE MILLWORK extends a limited warranty for a period of twenty (20) years on: Rainware white and Ice white aluminum cladding extrusions and roll-formed members used on wood windows and doors against flaking, blistering, peeling and breaking up.

LEPAGE MILLWORK extends a limited warranty for a period of ten (10) years on all factory-applied paint on aluminum claddings components against peeling, flaking, cracking, checking, blistering and delaminating; no appreciable color fading (not more than 5 E-delta units), no significant loss of glow (not more than 20%) and no important chalking (not more than no. 4 of the reference standard) will occur.

Our products are primarily manufactured with wood. Wood has natural variations in color or texture and these are not defects. Bleed-through of pitch is also not a wood defect.

Staining or color changes to the finished paint caused by the migration of naturally occurring resins or pitch from the substrate is not considered a defect and is not covered by any warranty, written or otherwise

Lepage Millwork offers a two (2) years limited warranty period on paint or stain finish for wood products.

All hardware used on windows is warranted for a period of ten (10) years against any defect in materials and workmanship that might cause the product to become unusable.

The insulated glass units that are Low-E and double sealed are warranted for a period of twenty (20) years and any other insulated glass units or decorative inserts for a period of ten (10) years against seal failure causing impaired vision due to the formation of moisture, film or dust between glass (not stress-cracked glass).

LEPAGE MILLWORK extends a limited warranty against any defect in materials for a period of one (1) year on all other products and components, including: wood windows and doors

(natural or aluminum clad), hardware, screen components and removable grilles supplied with the product and stress-cracked glass of the insulated glass units or decorative inserts. LEPAGE MILLWORK, at his options, will either repair or replace the defective product or components and send it to the retailer specified by the owner or refund the original purchase price.

For a period of twelve (12) months, LEPAGE MILLWORK will assume the cost of the technician to do the repairs to the component and in no case does this warranty cover the costs of the installation, painting, refinishing or any other similar activity necessary to complete the job.

LEPAGE MILLWORK will provide the replacement glass only or glass in sash (depending on the product type, and at LEPAGE MILLWORK's discretion) and in no case does this warranty cover the costs for the installation, refinishing or any other similar activity necessary to complete the job.

Products ordered with modifications to their original design or as incomplete products will be excluded from this warranty. Defects or problems resulting from conditions or applications over which LEPAGE MILLWORK has no control will be considered as exclusions to this warranty, including:

- Normal wear and discoloration of finishes
- Variations in the color and grain of natural wood components
- Environmental conditions exceeding design standards (in some cases, seacoast applications will be considered as exceeding the design standards of certain products, options, hardware or finishes). Contact your LEPAGE MILLWORK dealer to learn about corrosion resistant options.
- Warpage of 1/4" (6mm) or less occurring on: natural or aluminum clad wood window frames and sashes; natural or aluminum clad wood door frames, stiles and rails
- Glass deflection of insulated units larger than 30 sq. ft. causing vision distortion, contact with or rattling of grilles and SDL spacer bars
- Condensation or frost resulting from excessive humidity
- Special products, considered as items manufactured to meet specific design, specification or use requirement of a customer or construction project, that do not meet specific performance tests and/or certifications
- Improper installation or maintenance, including the neglect of proper finishing within the delay mentioned in this warranty

LEPAGE MILLWORK, at its discretion, may use a grace period of one (1) year from the date of purchase, to defer repair or replacement of Wood Defect-related problems. This grace period often results in the product's stabilization and return to its original plane as it adjusts to various conditions.

In no event shall the liability of LEPAGE MILLWORK arising out of a product defect exceed the price paid for this product. This limited warranty will be void if the conditions of sale have not been fully respected and products been paid in full. Defects or problems as a result of certain conditions or applications over which we have no control, incompatibility with other

products, improper installation, abnormal climatic conditions or damage caused by external factors are not our responsibility.

In no event, LEPAGE MILLWORK shall be liable for any consequential or incidental damages of any kind, however occasioned, whether from a product defect or malfunction, by negligence or otherwise. This limited warranty is only a warranty to repair, replace or refund. LEPAGE MILLWORK reserves the right to inspect any product alleged to be defective.

* The web site is the absolute reference for the warranty and its updates.